

## DIRECTOR'S NOTICE

**Subject: Suspension of Regional Coach Services**

**DN**

**Date of Issue: 15 October 2020**

It is the responsibility of all employers to ensure that relevant DN's are brought to the attention of their staff. However, individuals remain responsible for their own actions and those who are in any doubt should consult their Supervisor or Manager.

### 1. Introduction

This notice is to advise all airport stakeholders about temporary suspension of National Express Regional Coach Services

### 2. Information

As from Monday 19<sup>th</sup> October 2020, National Express will be temporarily suspending their current regional coach services. These are: -

- 727 - Norwich-Stansted-Heathrow
- 737 – Oxford – Stansted-Cambridge
- 075 – Cambridge – Stansted – London
- 482 – Ipswich – Colchester-London

This is due to reduction in passenger volumes and will be reintroduced when passenger volumes increase.

There is also a reduction in frequency on the A6 and A9 London services that National Express operate. The A6 will reduce to 1 service an hour and the A9 will reduce to 2 services per hour. Staff are therefore requested to leave additional time when travelling to and from work.

All Local Bus Services and Rail Services remain in operation as per current timetables.

#### **Staff Travelling from Ipswich and Colchester**

As an interim solution, as from Monday 19<sup>th</sup> October, Greater Anglia will accept the Airport Travelcard to allow travel from Ipswich and Colchester to Chelmsford. Staff are then able to transfer and use the X10 and X30 bus services between Chelmsford and Stansted. Staff will be required to purchase the £185 monthly Travelcard to travel from Ipswich and Colchester by rail and bus. If staff have already purchased the lower value Airport Travelcard, they will be able to request a refund from the Airport Commuter Centre to allow them to purchase the higher value card.

If staff wish to freeze their current Airport Travelcard, please call or email the Airport Commuter Centre on 01279 663322 or [InfoCommuter@stanstedairport.com](mailto:InfoCommuter@stanstedairport.com)

## **Airport Commuter Centre**

To reduce the number of staff visiting the Commuter Centre and if you require a face to face appointment, please book a time slot by emailing the Commuter Centre team. The Commuter Centre is open Monday to Friday between 0900 to 1230 and 1300 to 1700 hrs

Telephone      01279 663322  
Email -        [InfoCommuter@stanstedairport.com](mailto:InfoCommuter@stanstedairport.com)  
Web             stanstedcommuter.com

### Other Useful Websites for Timetable Information

Greater Anglia            greateranglia.co.uk  
First X10/X30            firstgroup.com/essex  
Stansted Express        stanstedexpress.com

## **3. Questions**

Any questions relating to this Notice should be addressed to Cassandra Harvey, Stansted Airport Travel Plan Manager at [Cassandra\\_harvey@stanstedairport.com](mailto:Cassandra_harvey@stanstedairport.com)